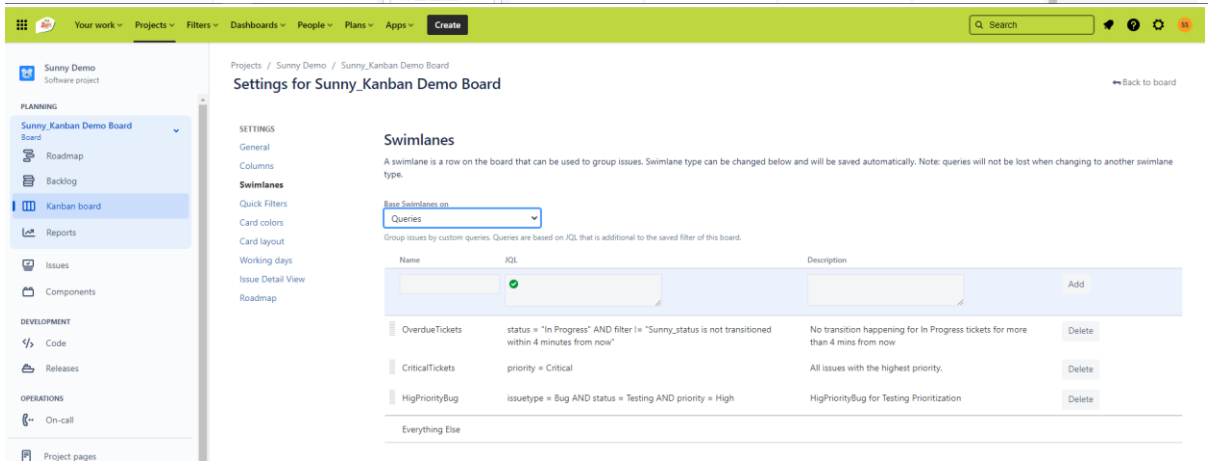
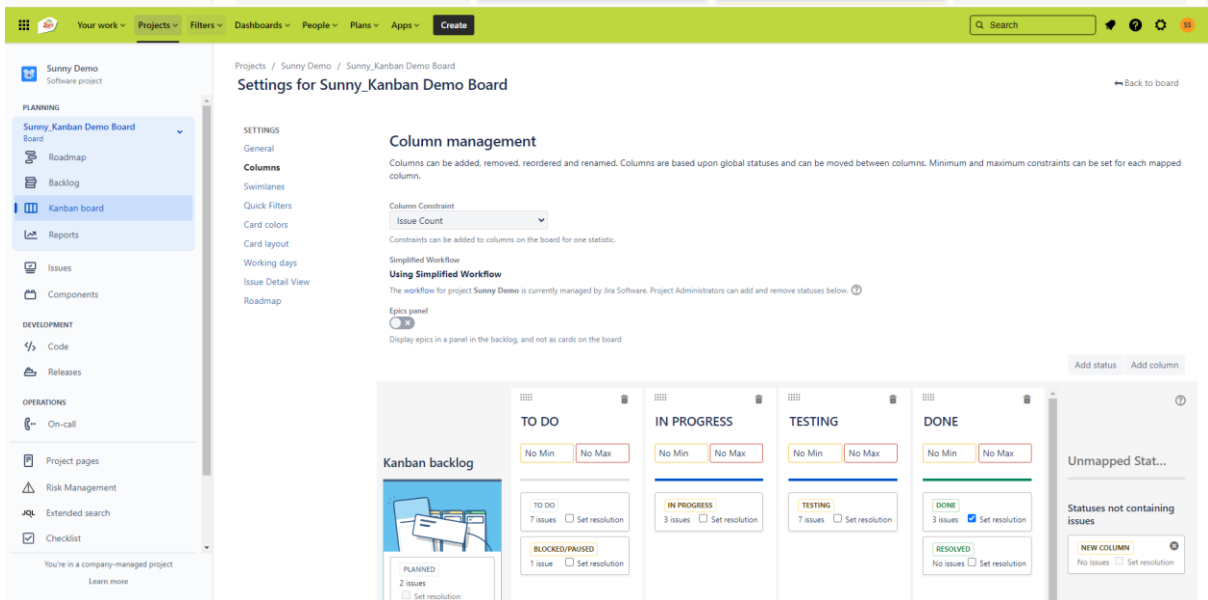
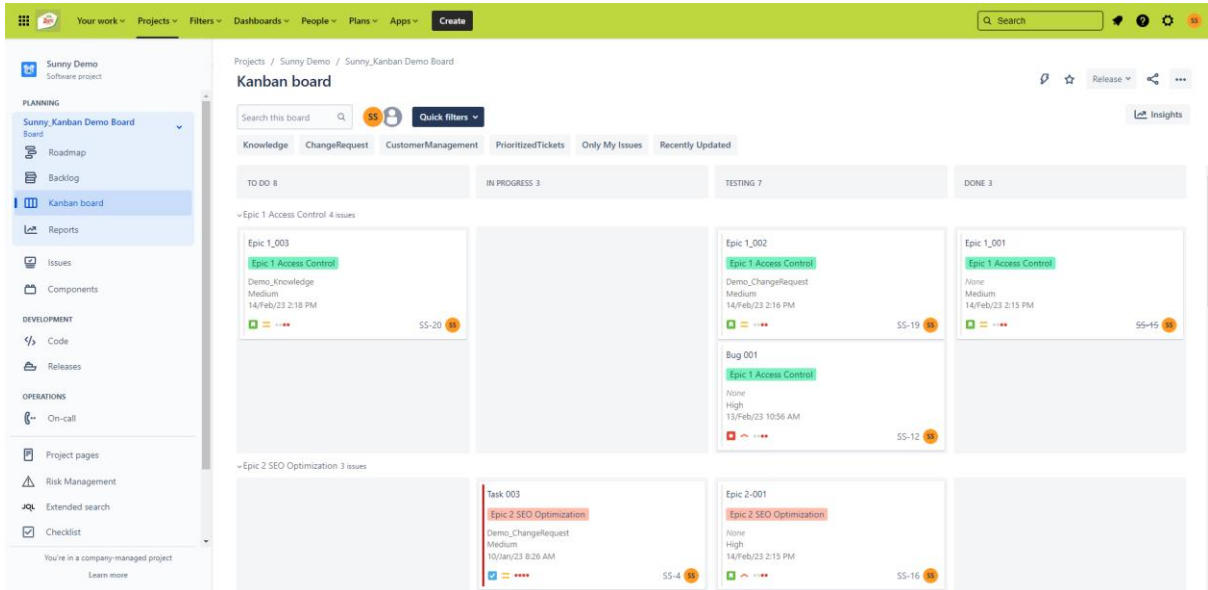


1. Jira is a great tool for Agile project management that supports both Kanban and Scrum boards with flexible customizations



Projects / Sunny Demo / Sunny_Kanban Demo Board

Settings for Sunny_Kanban Demo Board

Quick Filters

Quick Filters can be used to further filter the issues in the board based on the additional JQL query.

Name	JQL	Description	
			Add
Knowledge	labels = Demo_Knowledge	Knowledge Tickets	Delete
ChangeRequest	labels = Demo_ChangeRequest	Change Request Tickets	Delete
CustomerManagement	labels = Demo_CustomerManagement	Customer Management Tickets	Delete
PrioritizedTickets	project = SS AND priority in (Critical, High) ORDER BY created DESC	Tickets with priority = High or Critical	Delete
Only My Issues	assignee = currentUser()	Displays issues which are currently assigned to the current user	Delete
Recently Updated	updatedAt > -1d	Displays issues which have been updated in the last day	Delete

Projects / Sunny Demo / Sunny_Kanban Demo Board

Settings for Sunny_Kanban Demo Board

Card colors

Choose a method for assigning colors to your cards. If no method is selected, the cards will not have a colored edge. Any changes to the color configuration for a method are saved immediately, so you can switch back to it later if you wish.

Learn more about card colors.

Colors based on

Queries

Color	JQL	
		Add
	status = "In Progress" and filter != "Sunny_status is not transitioned within 4 minutes from now"	Delete

2. Centralized Management

← Back to project templates

1 Project template

Scrum
Sprint toward your project goals with a board, backlog, and roadmap. [Change template](#)

2 Choose a project type

⚠ You'll need to create a new project if you decide to switch project types later.

Team-managed

Set up and maintained by your team.

For teams who want to control their own working processes and practices in a self-contained space. Mix and match agile features to support your team as you grow in size and complexity.

Simplified configuration

Get up and running quickly, with simplified configuration.

- Anyone on your team can set up and maintain
- Settings do not impact other projects
- Easy setup for issue types and custom fields
- Simple configuration for multiple workflows
- Access level permissions

Essential features

A modern Jira experience for teams who don't need advanced features.

- Basic Roadmaps
- Only show your project's issues on your board
- Essential agile reporting

Select a team-managed project

Company-managed

Set up and maintained by your Jira admins.

For teams who want to work with other teams across many projects in a standard way. Encourage and promote organizational best practices and processes through a shared configuration.

Expert configuration

Benefit from complete control with expert configuration, customization and flexibility.

- Set up and maintained by your Jira admins
- Standardized configuration shared across projects
- Complete control over issue types and custom fields
- Customizable workflows, statuses and issue transitions
- Detailed permission schemes

Advanced features

All the power and features that Jira Software is known for.

- Advanced Roadmaps (Premium only)
- Pull in issues from other projects on your board
- Comprehensive agile reporting

Select a company-managed project

The last project you created was a company-managed project

3. Integration between Jira and TestRail

The screenshot shows a Jira issue page for 'Demo' (ID: SS-34). The TestRail Results section is highlighted with an orange box, showing a failed test case: 'T1195323 Change Request Conversion between Normal and Emergency' with a 'FAILED' status. The 'Details' sidebar on the right shows the assignee and reporter as 'Sunny Sun', and the development environment as 'NOT INTEGRATED'. Below the TestRail Results, there is a section titled 'Change Request Type Conversion' with a progress indicator (3/3) and a description: 'This test suite covers 2 scenarios for Change Request Type Conversion (Precondition: Change Request state = New)'. A list of test cases is provided below, with the first one being 'Failed' and the others 'Passed'.

ID	Title	Automate	Defects	Status
T1195323	Change Request Conversion between Normal and Emergency	Automated	SS-34	Failed
		Automated		Passed
		Automated		Passed