



TAURANGA TESTING MEETUP

ZESPRI QA REPORTING & METRICS

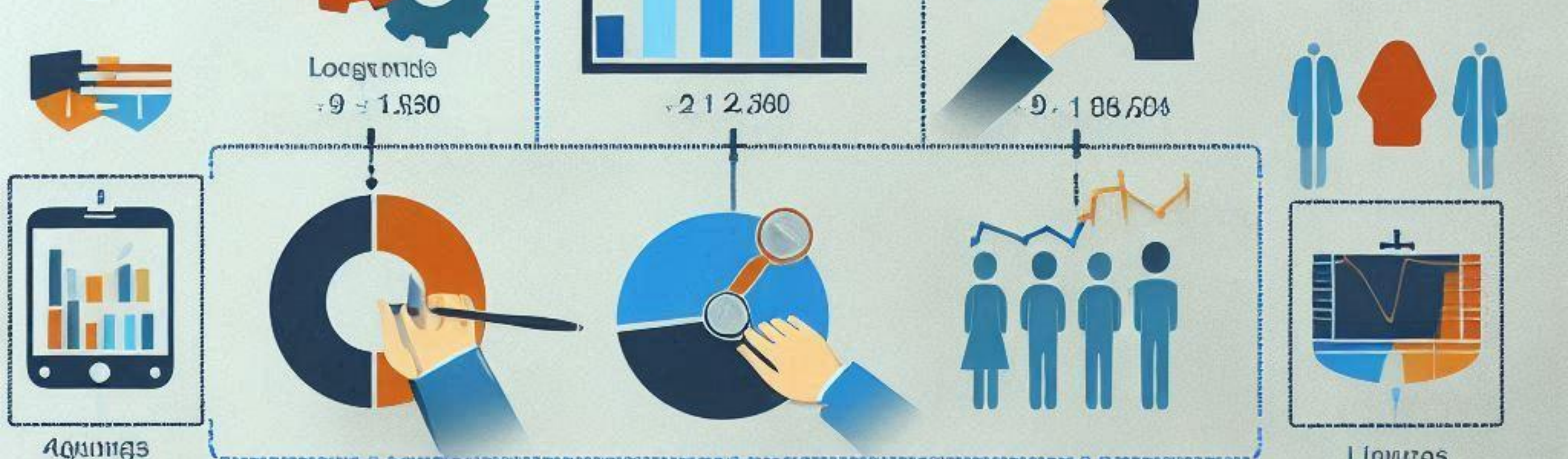
13 August 2024

- WHY WE REPORT
- TYPES OF REPORTING
- HOW WE REPORT
- QUESTIONS?



WHY WE REPORT





TYPES OF REPORTING



TYPES OF REPORTING

- STRATEGIC LEVEL

- QA STRATEGY "House"

- OPERATIONAL LEVEL (DEPARTMENT)

- MONTHLY PERFORMANCE

- QA PERFORMANCE TRACKER

- OPERATIONAL LEVEL (PROJECT)

- PROJECT TEST STATUS

HOW ZESPRI REPORTS



STRATEGIC



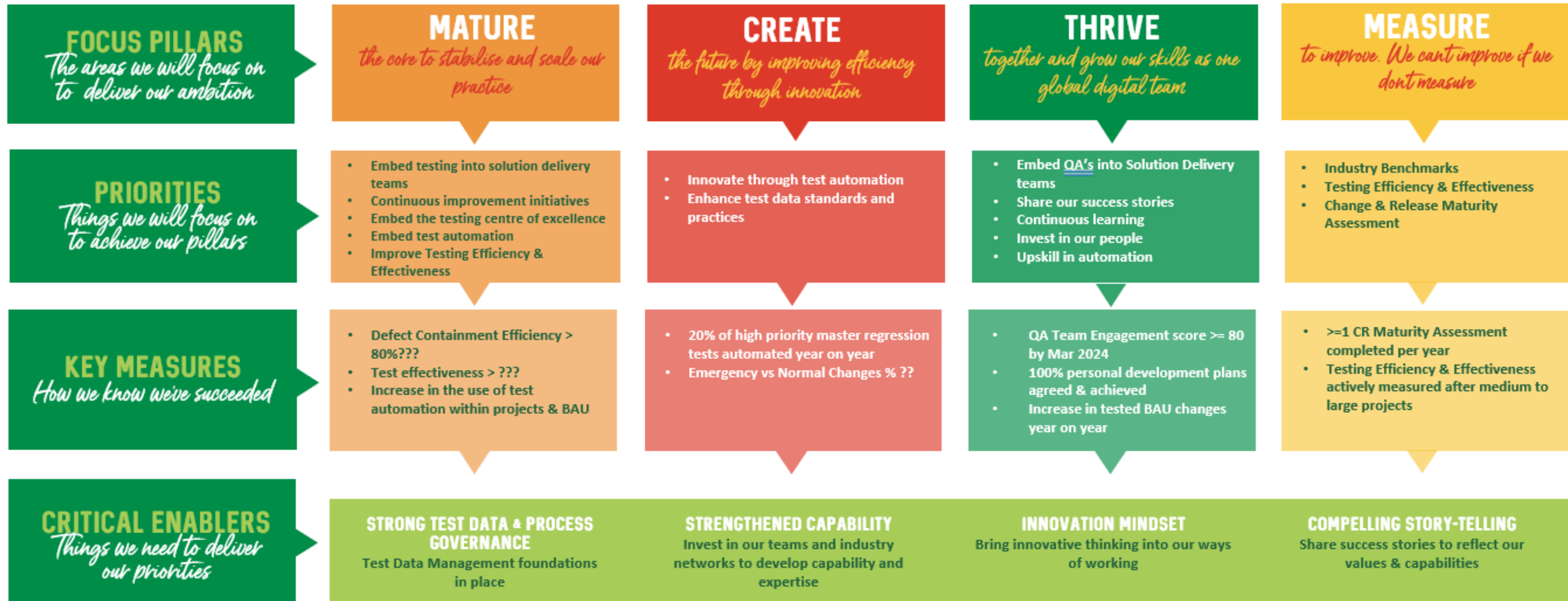
QA TEAM STRATEGY

OUR AMBITION



AGILITY & INNOVATION THROUGH AUTOMATION

To provide confidence in the solutions we deliver, and enable a positive user experience, through innovative automated testing and agile release practices



OPERATIONAL [DEPARTMENT]

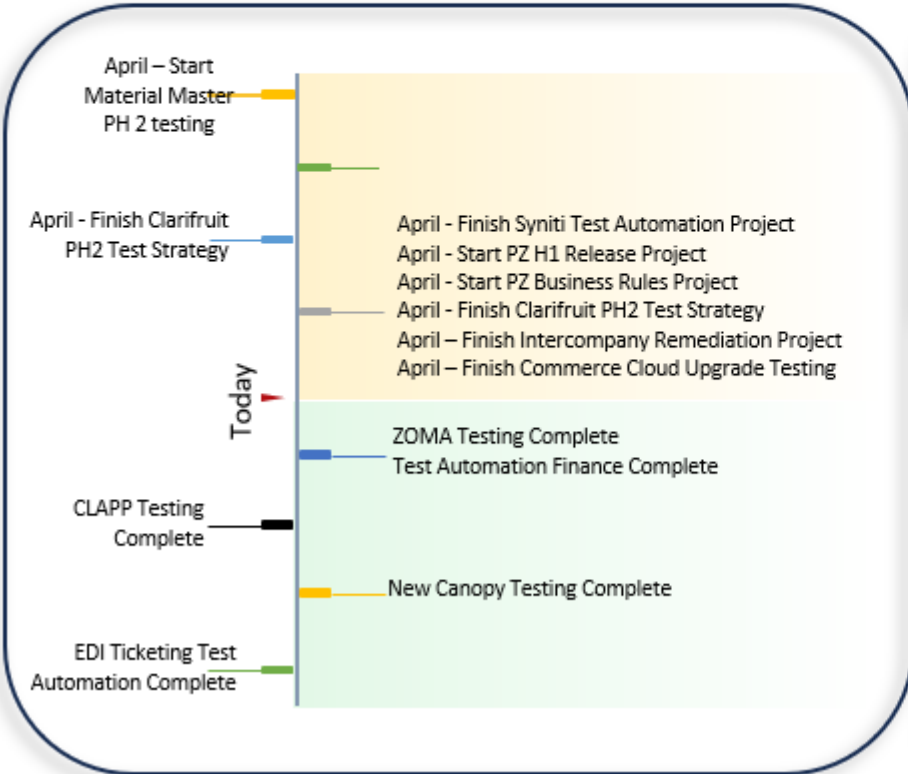




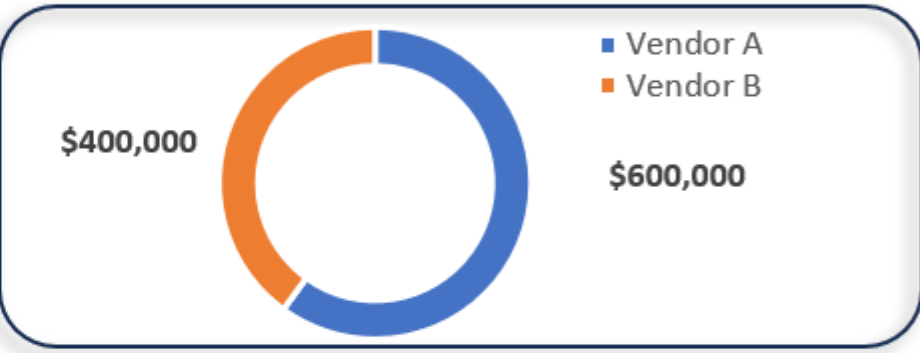
QA & RELEASE MANAGEMENT MONTHLY PERFORMANCE REPORT

Report Date	05 Aug 2024
Reporting Period	July

MILESTONES & ACHIEVEMENTS



FY24/25 YTD TESTING COST



EXECUTIVE SUMMARY

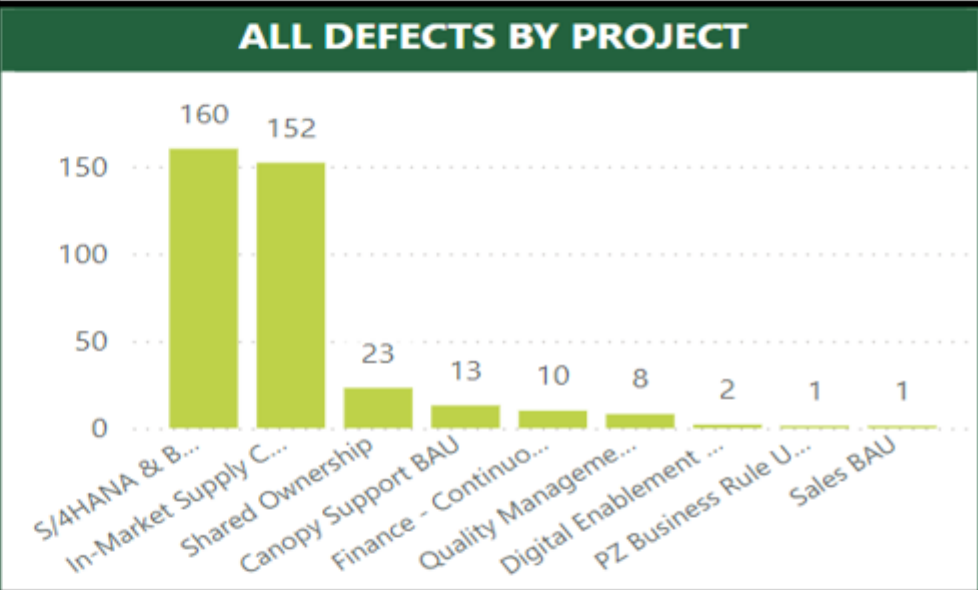
The focus for the testing team this coming month continues to be the SAP Upgrade, Intercompany Remediation, Clarifruit Phase 2 and Claims Phase 2. S4T testing on the SAP Upgrade started this week (05/08). Claims Phase 2 – Delivery Phase 1 testing is currently in progress, with the SAP Upgrade impacting the schedule. Clarifruit Phase 2 test planning and design has started, with our new Planit UK-based tester onboarded. **We currently have 17 vendor testers working on various projects across both Horizon and EPMO. Management effort has increased significantly over the past month and expected to grow over the coming months.** The Horizon T2 Test Automation Pod has been delayed from making significant progress due to the SAP Upgrade but with S4T now being made available, we should see progress being made.

KEY PROJECTS IN TESTING

- Material Master PH2 – Syniti Enhancements
- SAP Upgrade – S4T System Integration Testing starts this week
- Claims Phase 2 – Delivery Phase 1
- Claims Phase 2 – Test Automation

PROJECT ANALYSIS FY24/25

Root Cause	% of Defects Overall	Defect Count
Config-Access Permissions	17.65%	57
In-Market Supply Chain Programme	0.31%	1
S/4HANA & BW Upgrade	17.34%	56
Config-Incorrect Configuration	7.43%	24
Finance - Continuous Improvement	2.17%	7
In-Market Supply Chain Programme	1.55%	5
PZ Business Rule Updates	0.31%	1
S/4HANA & BW Upgrade	3.10%	10
Shared Ownership	0.31%	1
Config-Missing Configuration	7.74%	25
Digital Enablement Programme	0.62%	2
Finance - Continuous Improvement	0.31%	1
In-Market Supply Chain Programme	1.86%	6
S/4HANA & BW Upgrade	3.41%	11
Shared Ownership	1.55%	5



TOP RISKS / ISSUES

- RISKS**
- SAP Upgrade : Reduction of SIT from 5 to 2.5 weeks could result in defects released into production due to insufficient time to test
 - **Mitigation:** Add more testers
 - **Mitigation:** Increase the SIT time
 - **Mitigation:** Risk based testing - test high priority tests first
- ISSUES**
- Impact of the SAP Upgrade on our automated tests is significant. Significant number of tests are broken. With only 2.5 weeks of SIT, and fixing the tests takes time, we have a risk that some of the automation will not be used
 - **Resolution:** Fix the tests as fast as possible.
 - **Resolution:** Manually test and fix the tests later
 - **Resolution:** Add automation testers to fix fast

PRIORITIES FOR NEXT PERIOD

- Complete Claims Phase 2 – Test Automation
- Complete SIT on Intercompany Remediation project
- Clarifruit Phase 2 testing
- Claims Phase to testing
- MCS Enhancements 2025
- ZGS Enhancements 2025
- NomosOne Replacement project
- HR Service Desk in ServiceNow project

See [QA & RM Performance Tracker Power BI Report](#) for details

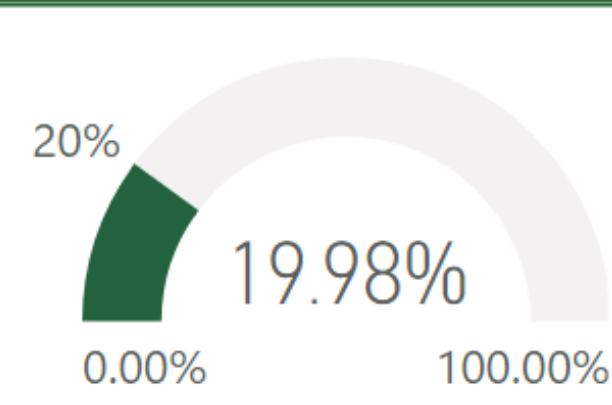
VALUE GAINED BY AUTOMATION

- PEOPLEZONE BUSINESS RULES PROJECT**
- 7 days manual effort saved = **\$6300** saved
- ZOMA JAPAN PROJECT**
- 47 days manual effort saved = **\$42,500** saved
- INTERCOMPANY REMEDIATION PROJECT**
- 20 days manual effort saved = **\$36,000** saved
- TOTAL SAVED = \$84,800**

INCIDENTS IN PROD

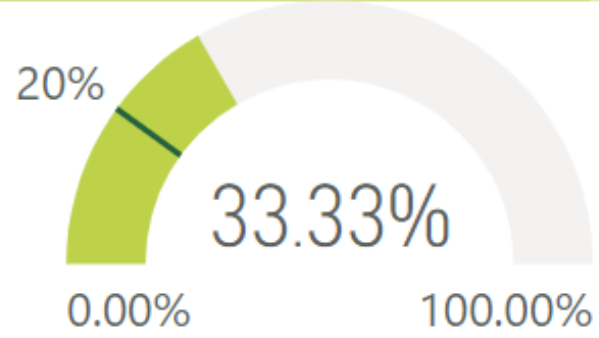
- ZOMA JAPAN PROJECT**
- 2 incidents raised; 1 being a P2 relating to export docs

OVERALL AUTOMATION KPI

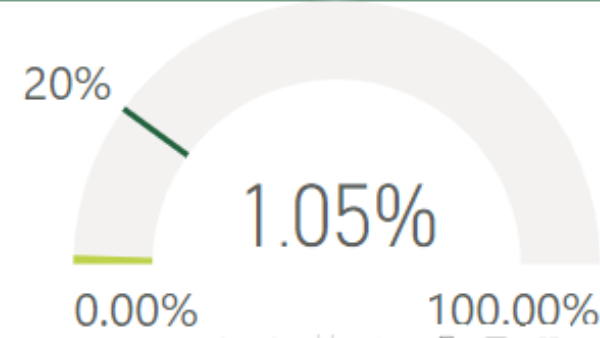


STREAMS

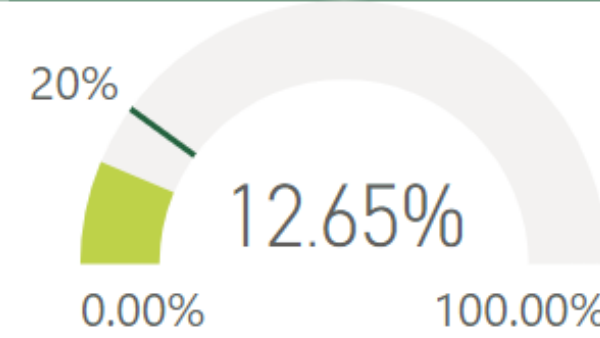
Finance and People



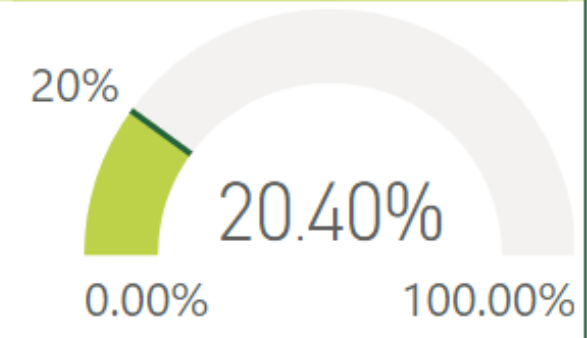
Grower Enablement



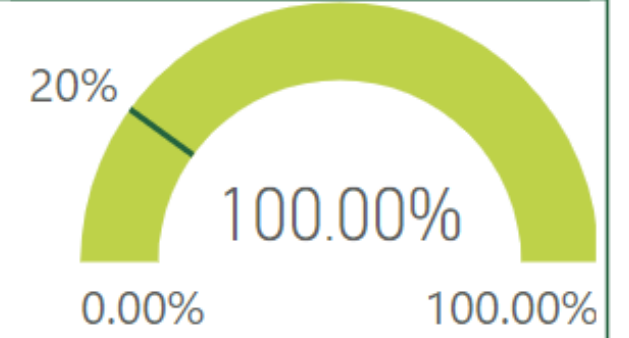
Sales and Marketing



Supply Chain

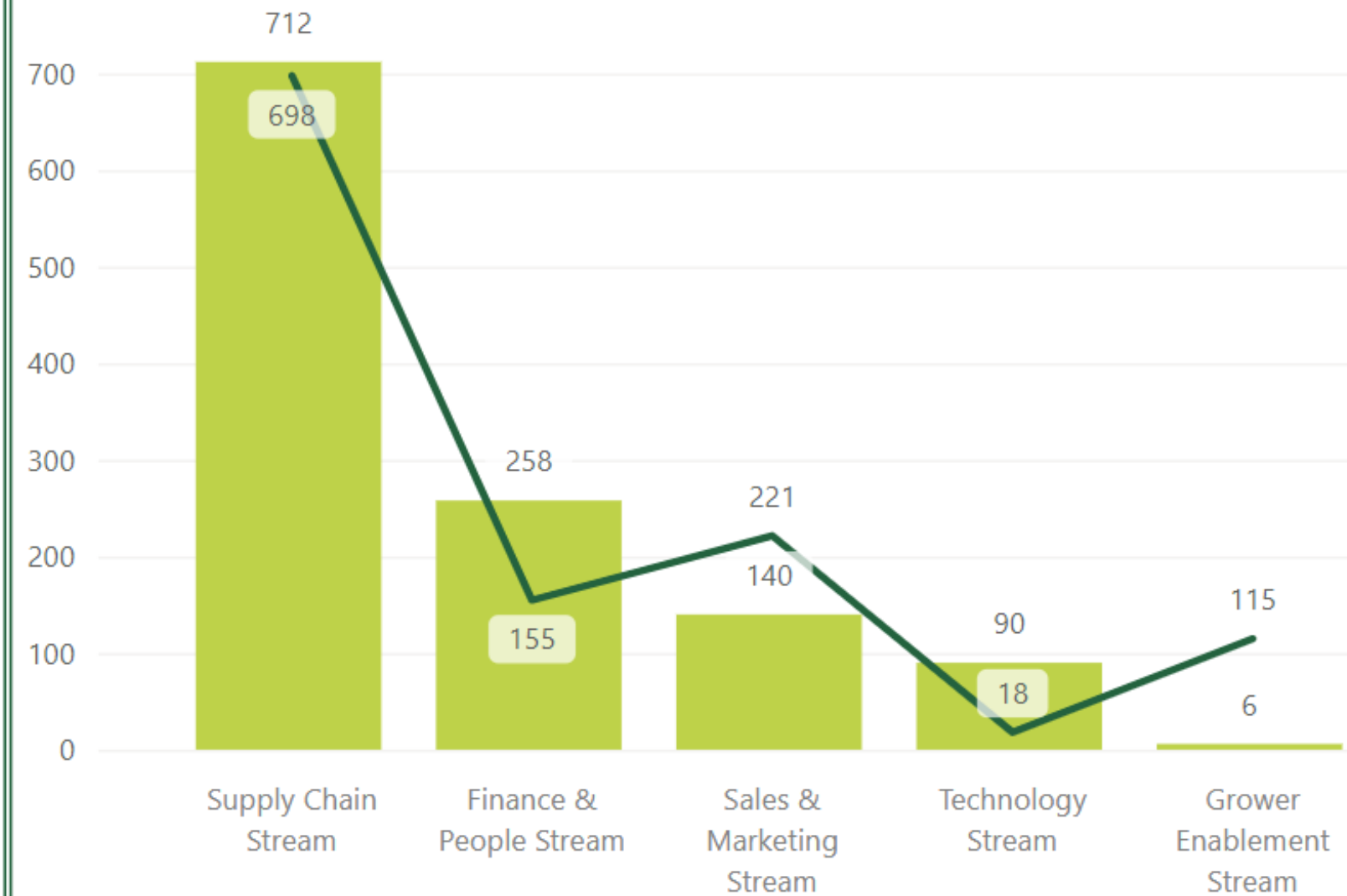


Technology



Streams	No. of Tests	Automated	Overall KPI Target	Overall KPI Target %
Finance & People Stream	774	258	155	33.33%
Grower Enablement Stream	574	6	115	1.05%
Sales & Marketing Stream	1107	140	221	12.65%
Supply Chain Stream	3490	712	698	20.40%
Technology Stream	90	90	18	100.00%
ServiceNow	90	90	18	100.00%
Total	6035	1206	1207	19.98%

● Automated ● Overall KPI Target



OPERATIONAL [PROJECT]



TEST STATUS REPORT

Report Date	08 Aug 2024
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Project	S/4HANA Upgrade	Current Phase	SIT	OVERALL	Last Week	N/A	Today	G	
PLANNING & DESIGN	SIT/E2E	UAT	PERFORMANCE & SECURITY	TEST AUTOMATION	SCOPE	SCHEDULE	DEFECT (QUALITY)	RISKS & ISSUES	RESOURCES
N/A	R	N/A	N/A	R	G	R	G	A	G

HIGH LEVEL TEST DELIVERY OVERVIEW

SCOPE

Area	Status
IBP	In Progress
Syniti - Master Data	In Progress
Supply Chain and Quality Management	In Progress
Production Orders	In Progress
Sales	In Progress
SAC and PAPM	In Progress
Claims	In Progress
People Zone	Not Started
Finance	In Progress

SCHEDULE

- 283 tests are passed
- 690 tests remaining to be executed
- The current schedule is 2.5 weeks of SIT vs 4 weeks of SIT which was the initial plan. The current contingency plan is to have the Functional Consultants from the Digital team help on SIT execution.

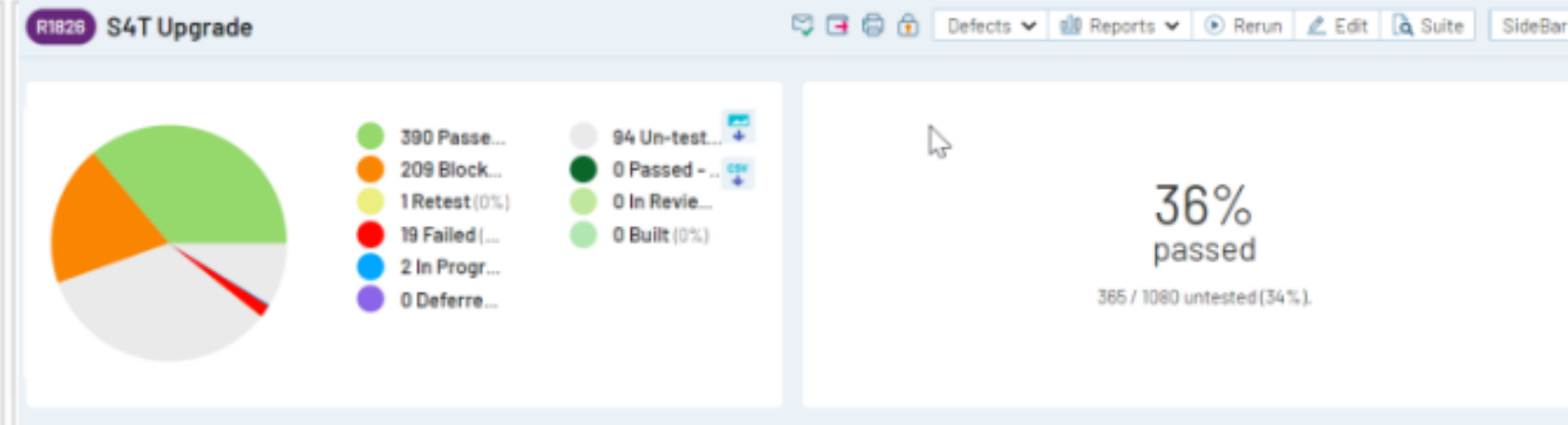
AUTOMATION

- Automation for SCM, Sales and Finance are still being assessed as to how big are the UI changes that will break the current automation pack. This has a huge impact on the progress of SIT as scenarios are dependent on generated data from Automation

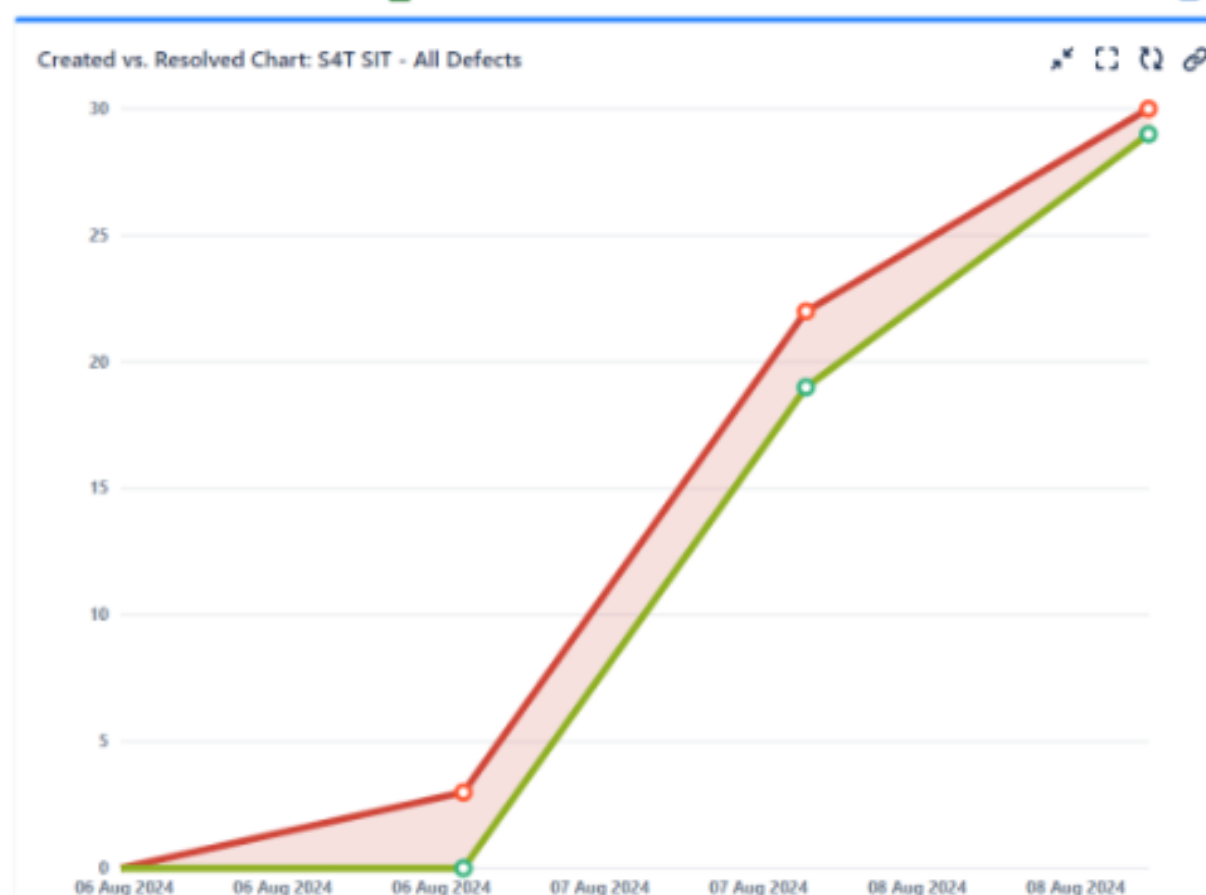
DEFECT (QUALITY)

- There are 22 open defects related to SIT.

TEST EXECUTION PROFILE [S4T UPGRADE - TESTRAIL]



DEFECT PROFILE [S4T - SIT DEFECT DASHBOARD - JIRA [ATLASSIAN.NET]]

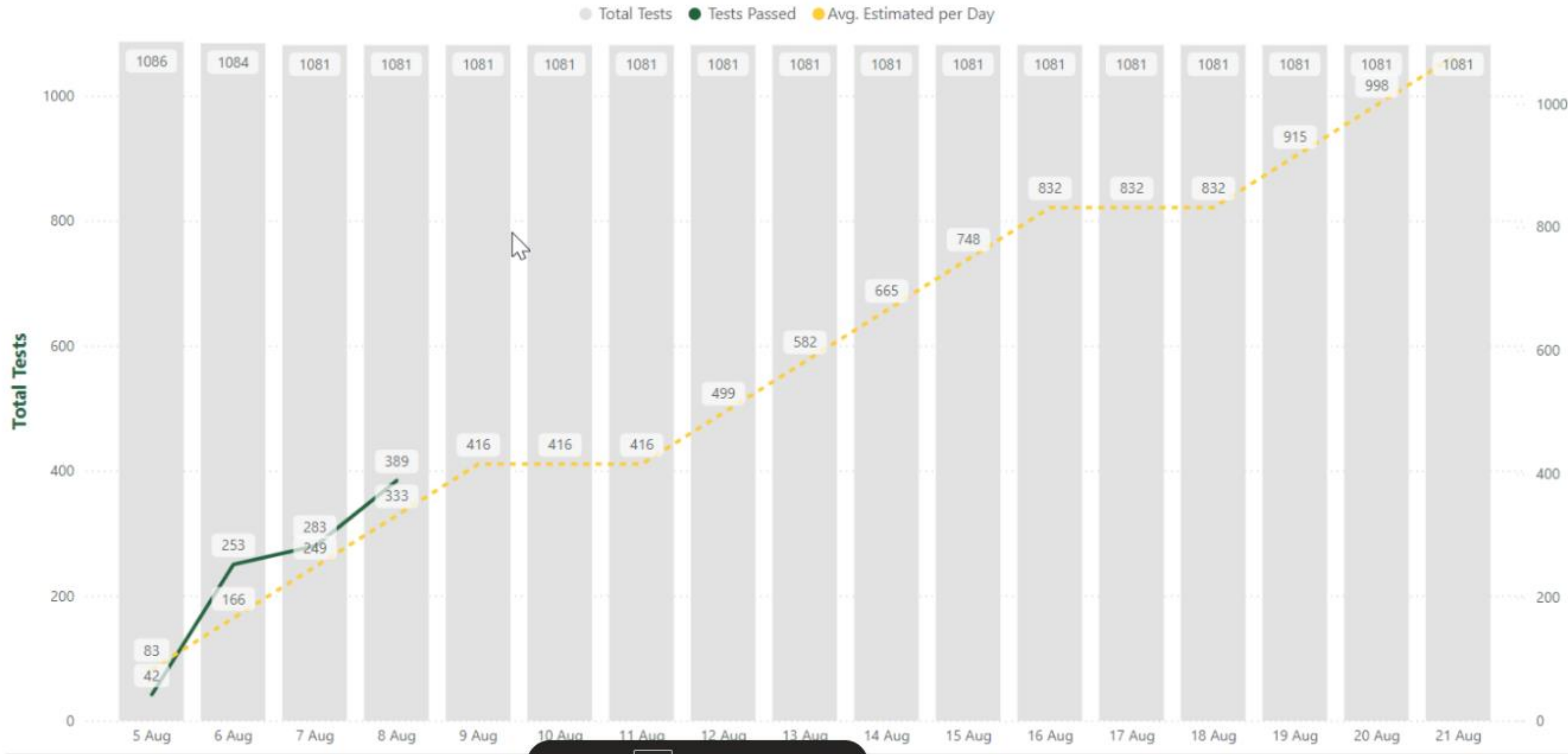


BURNDOWN - OVERALL

[LINK TO PBI](#)



S/4HANA Upgrade 2024 PLAN VS ACTUAL - OVERALL





S/4HANA Upgrade 2024 TEST STATUS - OVERALL



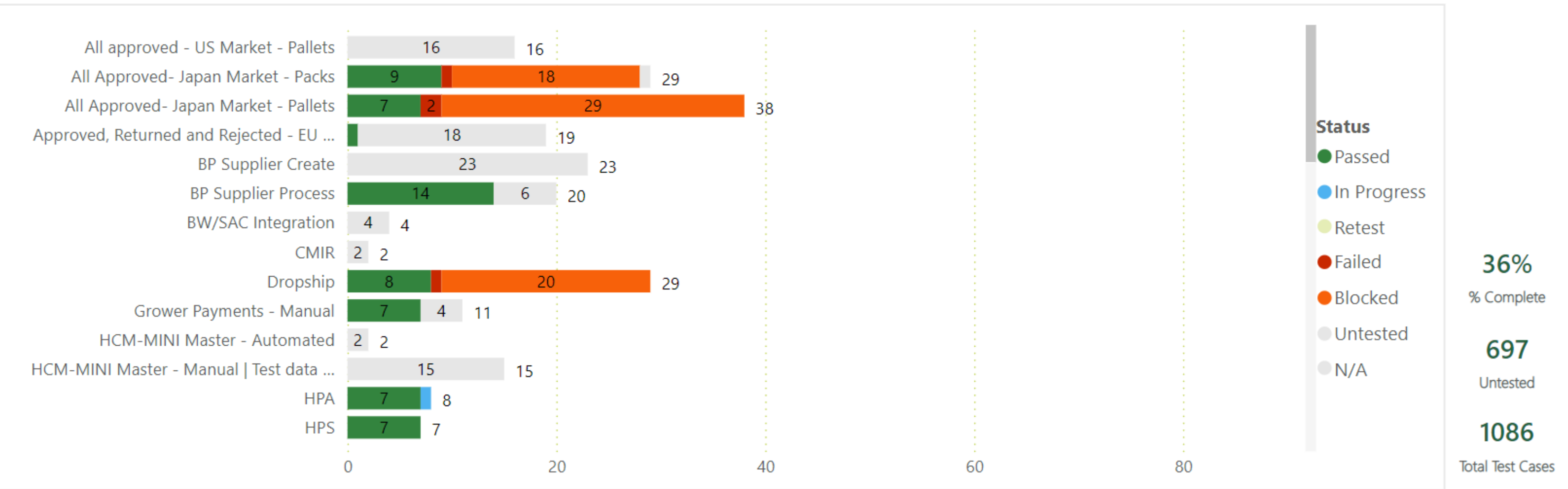
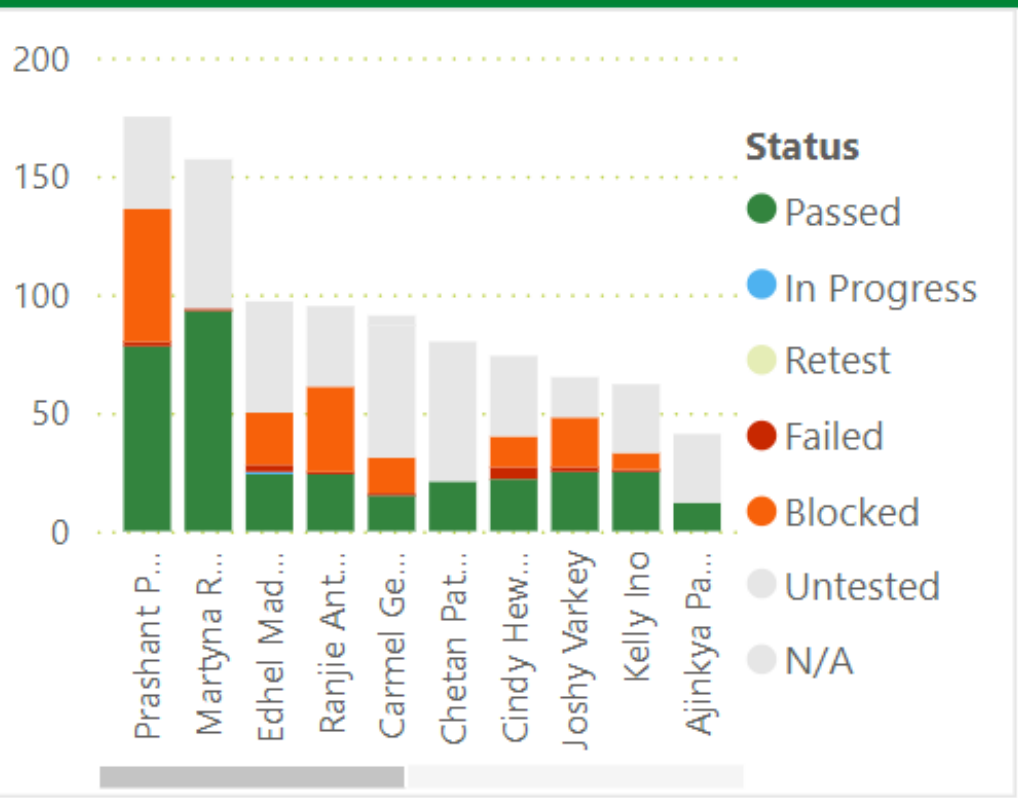
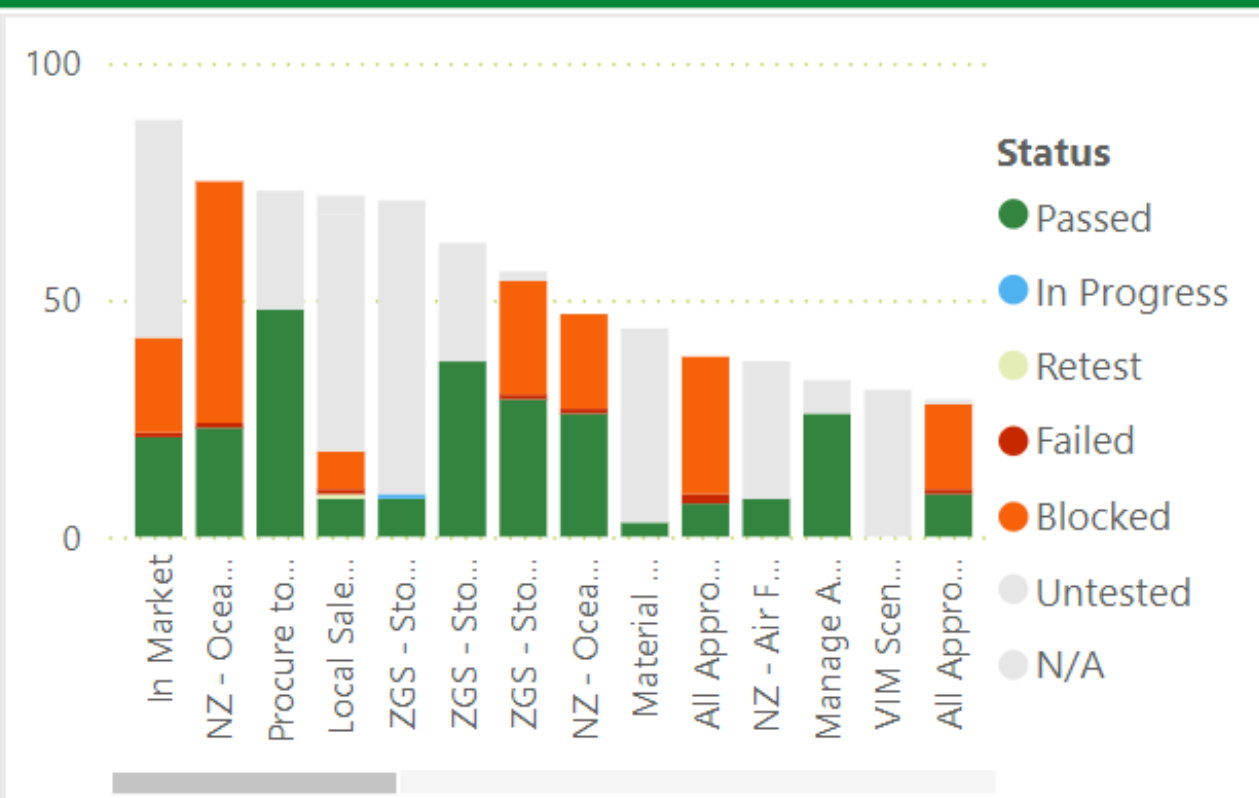
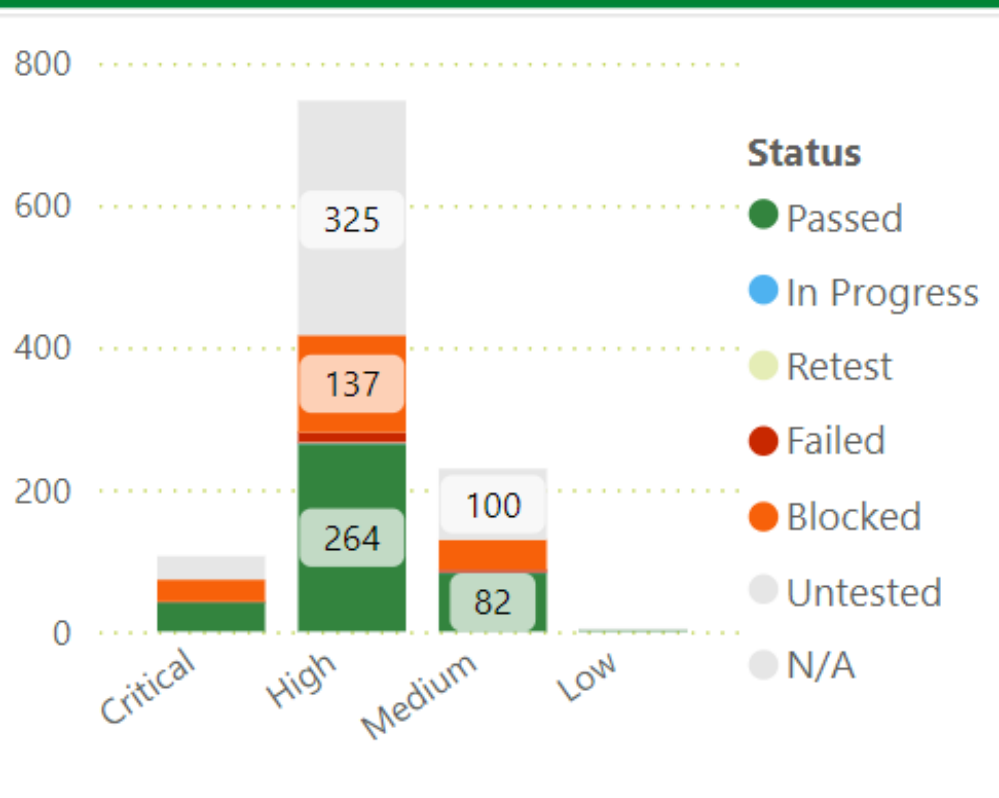
FILTERS

Priority
All

Scenario
All

Assigned To
All

Status
All



QUESTIONS?

