Tricentis Tosca - From Zero to Expert

My Tricentis Tosca Journey

Prepared By: Ian Kim
Role: Test Consultant
Email: ian.kim@ttcglobal.com

8th September 2022

TTC Confidential – Do Not Distribute

Agenda

1. What is Tricentis Tosca?
2. What resources are available?
3. Tips to maximise learning
4. My own experience
5. Reflection

TTC Confidential – Do Not Distribute

Brief introduction – Who am I?

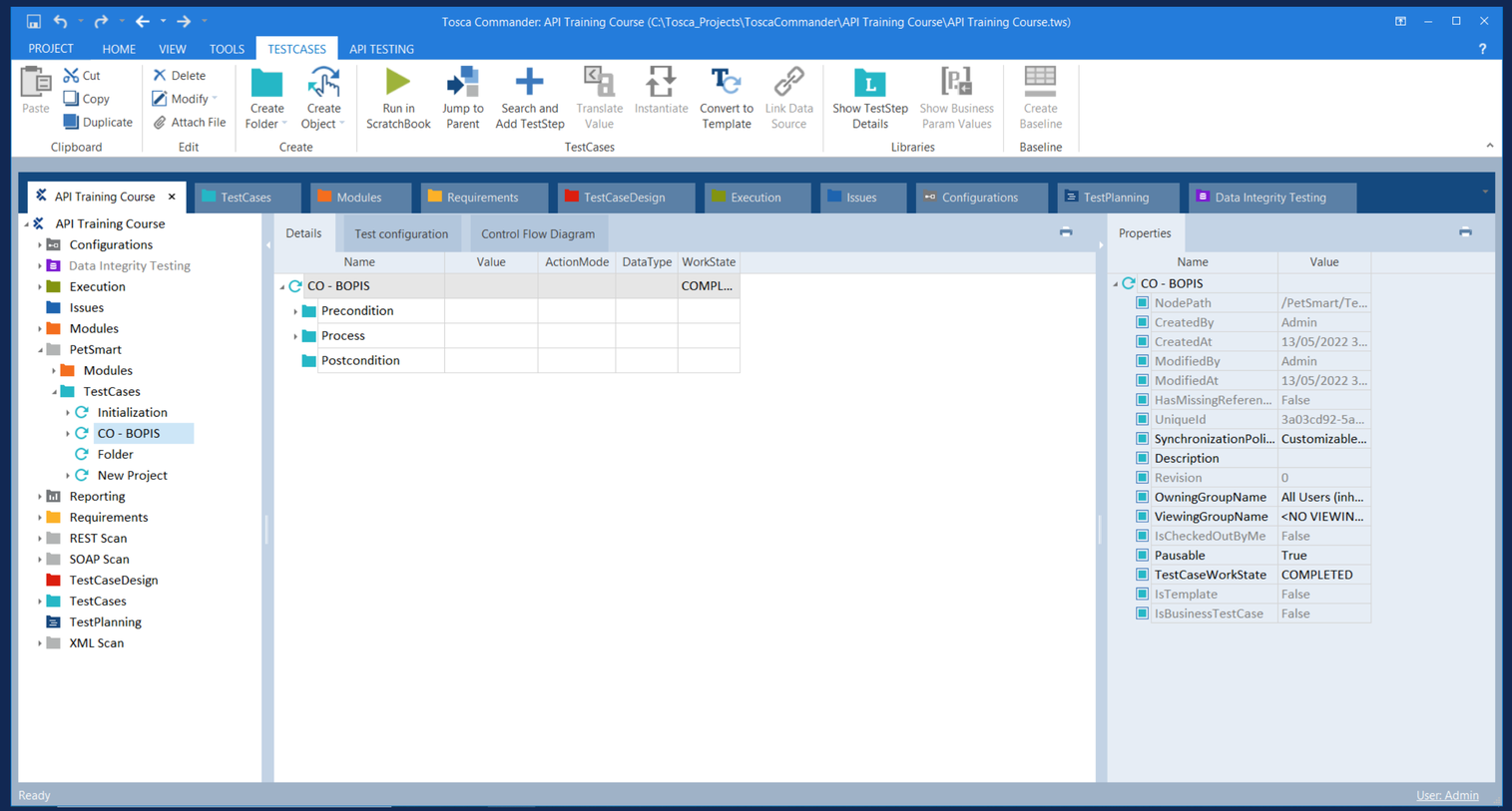
TTC Confidential – Do Not Distribute

Who am I?

- ✓ University of Auckland – Information Systems & Finance
- ✓ Joined TTC in late 2020 via TTC Graduate Programme
- ✓ Began Tricentis Tosca training immediately under TTC's Global Tricentis Practice

TTC Confidential – Do Not Distribute

What is Tricentis Tosca?



- Tricentis Tosca is an automation tool that works to optimise and accelerate end-to-end testing for software applications.
- Codeless, AI-powered and easy to learn.

TTC Confidential – Do Not Distribute

What resources are available?

TTC Confidential – Do Not Distribute

What resources are available?

Tricentis Academy

Tricentis Tosca Manual

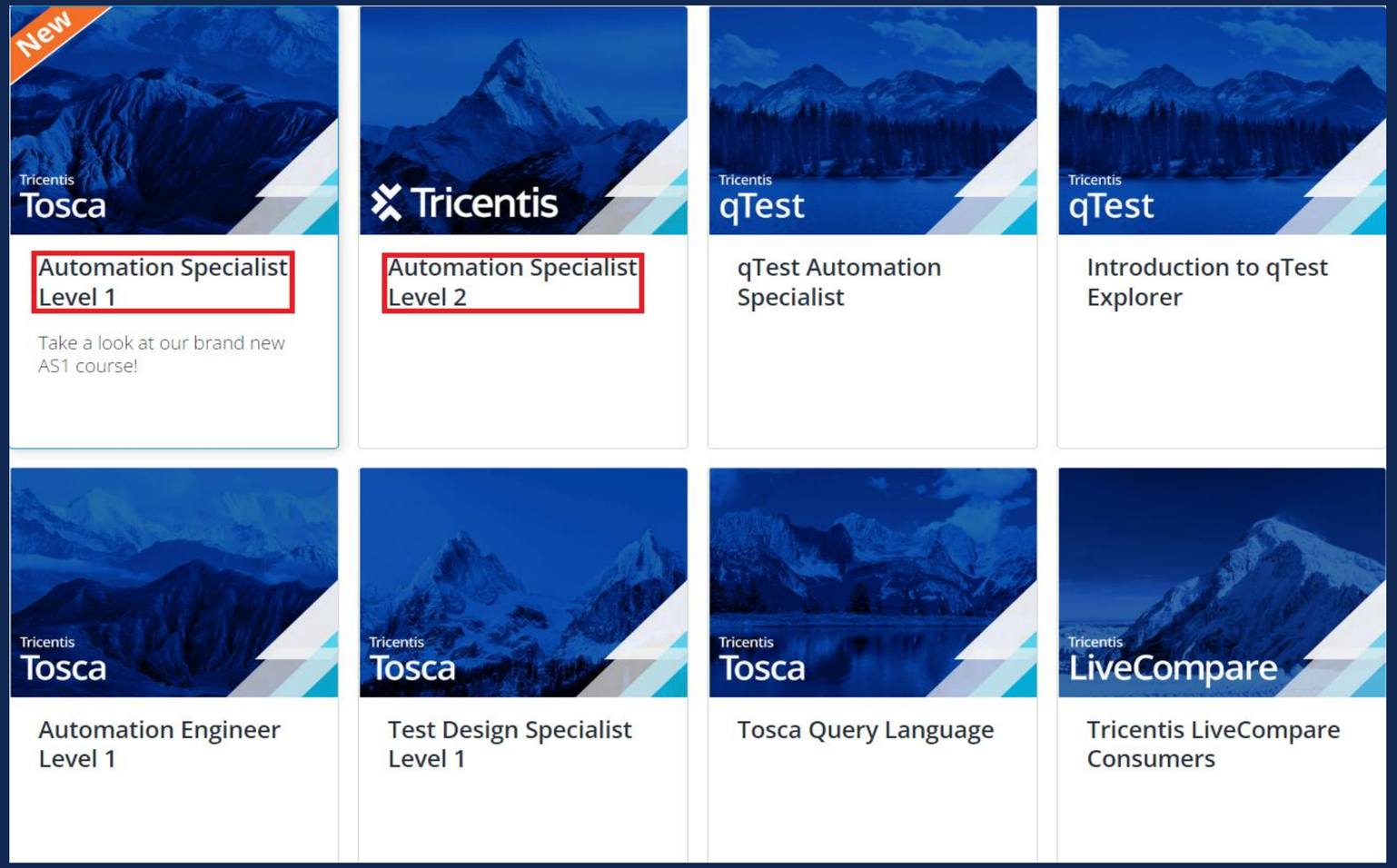
Experts/Experienced Staff

Internet

TTC Confidential – Do Not Distribute

What resources are available?

Tricentis Academy



- 30+ courses available on Tricentis Academy
- Automation Specialist 1 & 2 are most fundamental
- Other courses highly useful

TTC Confidential – Do Not Distribute

Tricentis

Tricentis School

CERTIFICATE OF ACHIEVEMENT

Awarded To

IAN KIM

For Completing

Automation Specialist Level 1

On: 2020-12-06

Serial No.

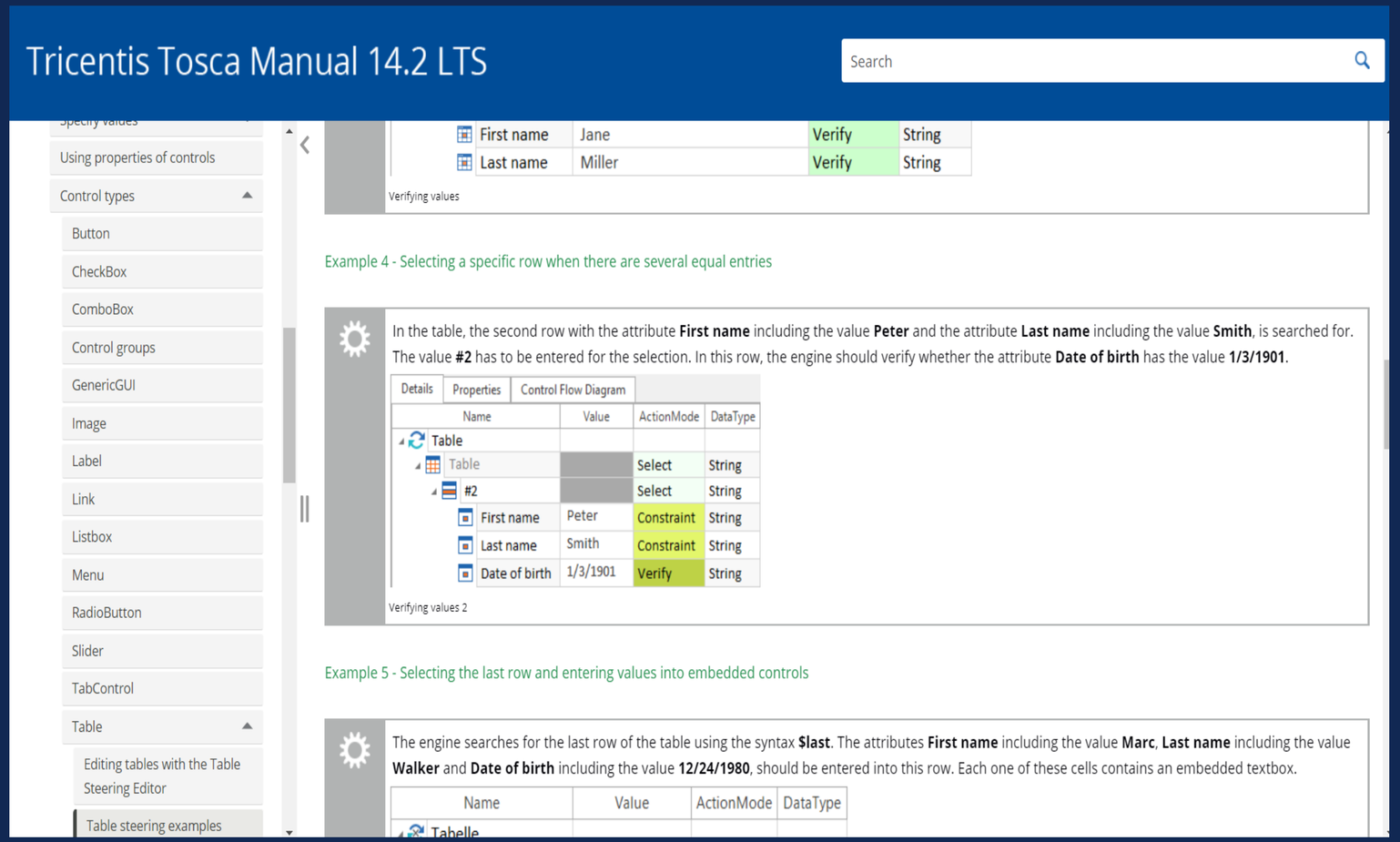
cert_4bt1gd3d

Thomas Wirth
VP Education

TTC Confidential – Do Not Distribute

What resources are available?

Tricentis Tosca Manual



- Builds further upon knowledge gained in courses
- Some concepts are not as extensively covered during courses
- Tosca Manual provides more detailed explanation

TTC Confidential – Do Not Distribute

What resources are available?

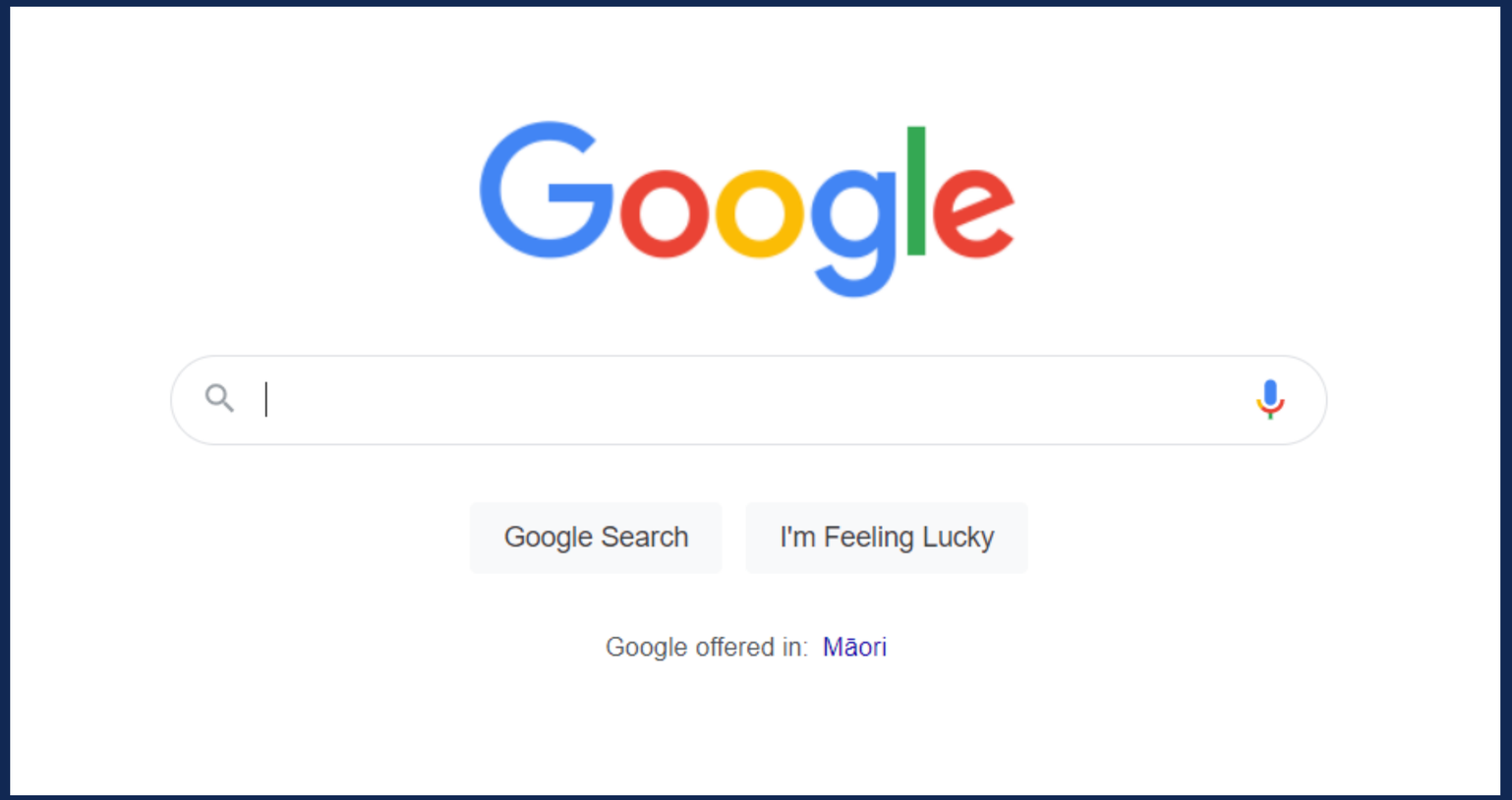
Experts/Experienced Staff

- Most significant support channel post-initial training
- More experienced members of the TTC team to provide knowledge & wisdom

TTC Confidential – Do Not Distribute

What resources are available?

The Internet



- Useful for filling the gaps in knowledge through a simple Google search

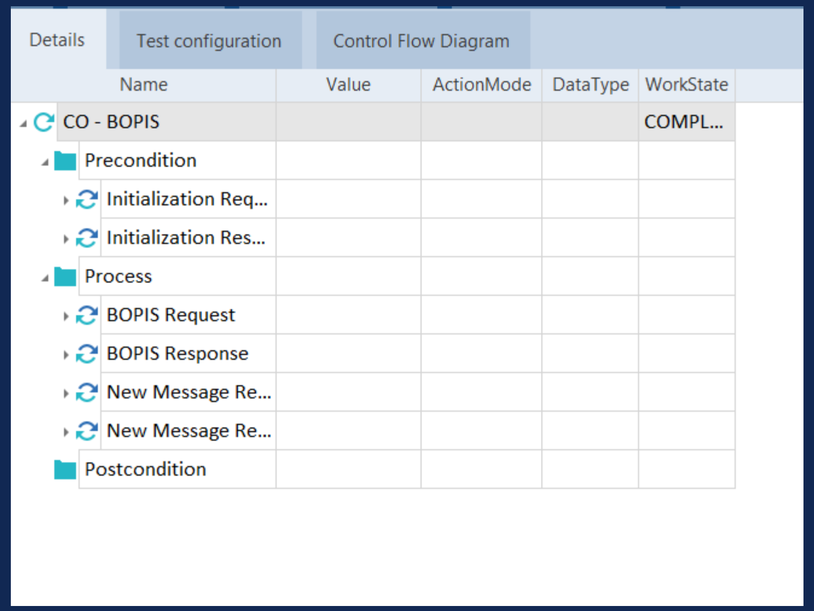
TTC Confidential – Do Not Distribute

Tips to maximise learning

TTC Confidential – Do Not Distribute

Tips to maximise learning

- Gain a solid understanding of the concepts gained from each exercise in the course.
- Experiment & create own examples using concepts gained.
- Practice makes perfect!
- Ask questions!
- Manual testing?



TTC Confidential – Do Not Distribute

My own experience

TTC Confidential – Do Not Distribute

My own experience

How intimidating was it to start and how less intimidating (hopefully) you found it as you went through it?

- As someone from a non-technical IT background, I had a lot of doubts if I would be able to meet expectations.
- Tricentis Academy courses are straightforward and easy to understand.
- Easy to learn for someone from non-IT background.

TTC Confidential – Do Not Distribute

My own experience

Initial Training

Tricentis Academy

Building working knowledge of Tricentis Tosca tool

Roughly 1-2 months

Real-life Project

Team members present to support and assist

Continuous growth

Continued practical experience
=
Continual growth

TTC Confidential – Do Not Distribute

Reflection

TTC Confidential – Do Not Distribute

Reflection

What would you do differently (if anything) based on what you know now?

Ask Questions

Not hesitate to reach out for support at initial stages

Practical Experience

Gained most traction in upskilling process through practical experience

Explore & Experiment

Explore and experiment with the tool

Enjoy the learning process

Try not to pressure yourself and enjoy your learning!

TTC Confidential – Do Not Distribute

Thank you for your attention

Questions?

TTC Confidential – Do Not Distribute